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May 14, 2024

To all parties concerned:

Company	Fujitec Co., Ltd.
	(Stock Code 6406)
Representative	Masayoshi Harada
	President and CEO
Contact:	Kosuke Sato
	Director, Senior Executive Operating Officer,
	General Manager of Finance HQ
	(TEL 072-622-8151)

#### Fujitec announces New Mid-term Business Plan

Fujitec (TSE: 6406) today announced that we launch new Mid-term Business Plan "Move On 5" (FY2024-FY2028).

For details, please refer to the attachment.



# Move @n 5

### Mid-Term BUSINESS PLAN 2024-2028

May 14, 2024

Fujitec Co., Ltd. (TSE ticker: 6406)



### Fujitec Overview

# Why Invest

# Business Strategy

# Capital Allocation

# FUJITEC

# Fujitec overview

### **Characteristics of elevator industry**



The elevator & escalator industry is long-term stable and capital-efficient



Generate recurring profit through maintenance Lifecycle-based revenue through modernization

1. Based on research by Fujitec Copyright 2024 Fujitec All Rights reserved

### FUJITEC

1948

2,294

Revenue (100 million JPY)

Founded

### **Corporate Profile**

 $\bigcirc$ 

A global provider of elevators and escalators with a 76-year history

Management Vision Respecting people, technologies, and products, we collaborate with people from nations around the world to develop beautiful and functional cities that meet the needs of a new age.

**Business Mix<sup>1</sup>** 

### Regional Mix<sup>1</sup>



1. Based on 2023 revenue Copyright 2024 Fujitec All Rights reserved

4

320 Service stations

> 156 Sales offices

~11,800 Employees Consistently embrace "Continuity and Change", leveraging the quality of our products and services to deliver an exceptional riding experience to more customers

**FUJITEC** 

#### **Fujitec's strength**







# Our 'unwavering Safety and Reliability' have gained long lasting customers' trust

### Fujitec's strength

### Further "Safety and Reliability"



#### 1 R&D in line with "Fail-Safe" concept

- Automatic elevator ops. data collection in the event of an earthquake
- Visualization of restoration needs and the prompt dispatch of engineers
- Further update for other natural disasters such as heavy rains
- 2 Systems to thoroughly prevent malfunctions/ accidents
- Quality Lab to be launched in 2025
- Conduct E2E safety tests from development, procurement, prod. and installation, on various components



**FUJITEC** 

### Diligently pursue high quality to ensure unwavering safety and security and to deliver the comfort developed in luxury sites to more customers

FUJITEC

### **Fujitec's strength**

Customers' First, High-quality ride



Developing products that deliver the highest quality and comfort

- Installed in luxury hotels and high-rise offices/ residences
- Highly evaluated by our customer from luxury hotels

So quiet while moving, I wondered if I forgot to press the button

- Representative of a luxury hotel

We are the best hotel in the world, adopting the best facilities, including Fujitec elevators
 Owner of a luxury hotel



# Enhancing satisfaction among all stakeholders through the **FUJITEC** "Corporate Culture Transmission"

### **Fujitec's strength**

# Development of talent prioritizing hospitality



Continuing the tradition of "the spirit of hospitality" through talent development, passed down since the company's founding

- Employees' compassionate and proactive actions are highly regarded by customers, users, and partners
- Expressions of gratitude from clients for hospitality

 During maintenance work, after confirming safety, users are guided to their destination floor via the elevator.
 Subsequently, the customer receives a thankyou email from the user

-Awarded a letter of appreciation from the customer

# **Reflection on Previous Mid-term plan (Vision24)**



Though continuous sales growth has been achieved, lack of ability to implement, and unexpected market recession led to delay in key initiatives / financial progress



### Fujitec's long term vision in 10 years

# FUJITEC

Establish a top trusted brand in the industry where everyone can experience the unique beauty and hospitality of a dedicated Japanese manufacturer

### **Biz Strategy**

- Create the highest value demanded in each region and provide elegant sophistication
- Establish a solid market presence in each market where Fujitec operates
- Successfully grow innovative business seeds to profitable businesses, such as remote monitoring with digital

#### **Organizational Foundation**

 Continuously improve organization foundation for further growth

#### People/Culture

- Foster global talents with tech./capabilities though opportunities across the globe
- Develop culture without fear of failure and with a spirit of courage

#### Contribution to the society

Support infrastructures all over the world while tackling env. And social issues

# FUJITEC

# Why invest

### Why Fujitec

FUJITEC

Strong management commitment to improve the operations and deliver higher return to shareholders Steady growth & significant margin improvement

- Regional portfolio management with clear focus between grow and improve
- Company-wide initiatives to improve margins by enhancing the profitability of NI/MOD and the productivity of maintenance

Higher shareholder return through abundant FCF and optimal capital allocation

- Robust FCF generation based on stable maintenance revenue
- Higher shareholder returns, starting with a dividend payout ratio of 80%

Strong management commitment to ensure implementation

- PMO at HQ and region to manage the execution
- Alignment of management compensation linked to performance, including stock prices



### **Major KPIs and targets**

Targeting 2.8x OP margin improvement while maintaining revenue CAGR 8%. Stronger cash generation to ensure higher dividends payout ratio for our shareholders

(100 million yen)	FY2023	<b>FY2028</b>
Revenue	2,294	3,250 (CAGR 8%)
Gross profit (%)	484 (21%)	860 (26%)
Operating profit (%)	145 (6.4%)	440 (13.5%)
ROE	12.9%	18%
Dividends payout ratio	66.8%	80%
EPS	228.55 yen	384 yen
USD to JPY exchange rate	140.44 yen	135.00 yen

### FUJITEC

### **NI/MOD growth targets**

Boost NI/MOD revenue with improved profitability through reduced manufacturing costs



- Concentrate geographical coverage to maintain/improve profitability with increasing the number of units in stock through expansion of NI/MOD
- Optimize the supply chain and standardize production models to reduce manufacturing costs and enhance profitability to the level of peers

# FUJITEC

### **Maintenance growth targets**

Increase in number of units of maint. contracts to drive sales/profit of this profitable segment



- Organic and Inorganic growth (NI/MOD) in mature markets to increase maint. contracts
- Implement smart productivity and operational improvements in maintenance to enhance profitability to the level of peers

### **SG&A Reduction Target**

**FUJITEC** 

Reduce SG&A by standardizing admin and sales operations, implementing BPR, and enhancing productivity



Improve the SG&A ratio to the level of major competitors by standardizing and streamlining operations using digital tools and controlling various expenses



### Accelerate growth with well-balanced region and business mix



Note: East Asia includes Korea, China, Taiwan, and Hong Kong. South Asia includes India, Sri Lanka, Myanmar, Malaysia, Singapore, Indonesia, Vietnam, Philippines, Thailand. Copyright 2024 Fujitec All Rights reserved



### Three pillars of the new Mid-term plan, Move on five



# FUJITEC

# **Business Strategy**

A Regional/Business Selection & Concentration

# Principle of regional selection/concentration



#### We segment regions with clear framework and identify "FOCUS" and "HOW" to implement

High		High	Business feasibility <sup>1</sup>	Low
Emergir markets NI demar drives growth Mature		Grow Focus: • NI portfolio increase and profitable increase How: • Promote area-focused investment and sales expansion incl. inorganic growth		Turnaround or ExitFocus:• Turnaround to drive future growth in profitability or exitsHow: • Implement intensive turnaround program through
	markets Service demand drives	Stabilize Focus: Current business mix How: Maintain share, and profitability through organic growth + share up (selective)	RefocusFocus:• MOD/Maint. businessHow:• Faster MOD install• Higher retention rate• Taking shares from competitors• + Margin enhancement	<ul> <li>multiple levers with a certain timeframe</li> <li>Consider exit if improvements are not expected within a set period</li> </ul>

#### Low

1. Based on multiple aspects: Sales size, OP margin(%), competitive advantage, macro-trend, etc

# Impact from business strategy: Selection and concentration **FUJITEC**

Each regional segment will contribute to achieving both growth and margin targets



### **Regional Selection/Concentration Deep-dive (1/4) : Grow - India**





### Regional Selection/Concentration Deep-dive (2/4) : Refocus – North America





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Through diversification of product and rebuilding of supply chain along with M&A, North America increase share and improve OP

#### Key issues and countermeasures

	Current issues and initiatives taken 📎	Initiatives for Mid-term plan
Top- line	<ul> <li>Intensified competition with ISP</li> </ul>	<ul><li>Maint. quality improvement</li><li>Faster Maint. services</li></ul>
	<ul> <li>Inorganic growth considerations for further top-line growth</li> </ul>	<ul> <li>Consideration/execution of M&amp;A of ISPs</li> </ul>
	<ul> <li>Inadequate reflection of MOD market needs</li> </ul>	<ul> <li>Expansion of MOD pkg products fulfilling market needs</li> </ul>
	<ul> <li>Lack of competitiveness of NI models</li> </ul>	<ul> <li>Introduction of new NI products</li> </ul>
Cost	<ul> <li>Insufficient production cost reduction</li> </ul>	<ul> <li>Further utilization of EEVI (Mexico)</li> </ul>
Fnd.	<ul> <li>Difficulty in hiring skilled workers</li> </ul>	<ul> <li>Recruitment enhancement</li> </ul>

### **Regional Selection/Concentration** Deep-dive (3/4) : Refocus – Japan





Japan targets to improve profitability but also grow by enhancing field personnel capabilities and introduce new product etc.,

#### Key issues and countermeasures

	Current issues and initiatives taken »	Initiatives for Mid-term plan	
Top- line	<ul> <li>Additional raw material price increases control measures</li> </ul>	<ul> <li>Dev. &amp; introduction of new standardized (elevator) product</li> </ul>	
	<ul> <li>Responding to the rise of ISPs</li> </ul>	<ul> <li>Expansion of Maint. resource partnership</li> </ul>	
	<ul> <li>Acquisition of MOD projects for other companies' elevators</li> </ul>	<ul> <li>Expansion of MOD products</li> </ul>	
Cost	<ul> <li>Inflation countermeasure</li> </ul>	<ul> <li>Increase price based on material cost inflation outlook</li> </ul>	
Cost+ Top- line گ	<ul> <li>Staff shortage &amp; the 2024 problem</li> </ul>	<ul> <li>Productivity improvement through digital &amp; man-hour management</li> <li>HR &amp; Compensation management improvement to secure talent</li> </ul>	

### **Regional Selection/Concentration** Deep-dive (4/4) : Turnaround – China (1/2)





Execute a turnaround by tackling six comprehensive issues from topline to operational foundation, and get back on a growth trajectory

#### Key issues and countermeasures

	6 key issues causing downturn	6 levers to unlock turn-around
Top- line	<ul> <li>Insufficient selection &amp; concentration of focus markets</li> </ul>	<ul> <li>Right focus on key sub-markets and define Go-to-Market strategy</li> </ul>
	<ul> <li>Inadequate A&amp;D management</li> </ul>	<ul> <li>A strong A&amp;D network establishment &amp; collaboration enhancement</li> </ul>
	<ul> <li>Delay in establishing org system to expand service business</li> </ul>	<ul> <li>ISP M&amp;A and conversion rate improvement initiatives</li> </ul>
Cost	<ul> <li>Lack of price competitiveness in products</li> </ul>	<ul> <li>Dev. &amp; introduction of low-cost equipment through rigorous cost management initiatives</li> </ul>
	<ul> <li>Inefficient sales network/ org structure</li> </ul>	<ul> <li>Consolidate branch network and streamline organization</li> </ul>
Fnd.	<ul> <li>Inadequate performance management functions</li> </ul>	<ul> <li>Performance management operations redesign &amp; management enhancement</li> </ul>
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A&D stands for Agent and Distributor 1.

### **Regional Selection/Concentration** Deep-dive (4/4) : Turnaround – China (2/2)

### FUJITEC



# FUJITEC

# **Business Strategy**

B High quality & high profitability

# Impact from business strategy: Company-wide margin improvement initiatives



Company-wide margin improvement initiatives largely contribute to profitability/productivity



# Company-wide margin improvement initiatives Deep-dive (1/3): smart productivity with margin improvement **FUJITEC**

Smart productivity and operational Improvement to enhance field profitability



1. Estimate excluding impact from mix change. Gross profit breakdown in Japan is calculated by dividing SG&A based on sales of MOD/Maint. Copyright 2024 Fujitec All Rights reserved

# Company-wide margin improvement initiatives: Examples of FUJITEC smart productivity initiatives with digital technologies

# Preventive maintenance systems with remote monitoring

Deploy global remote monitoring systems (GRMS) with Al analysis capabilities in all sites and increase maint. productivity



#### Efficient Operation with AR

Maintenance systems and tools with AR in each site to improve maintenance productivity



### Remote Support and Remote Training

Accelerate installation of smart equipment with connected tech. to shorten maint. time by allowing real-time support



Handsfree- visual communication while working

Real time support from back office

#### Routes optimization for maintenance with AI

Al-based automatic routing systems for maintenance to reduce maintenance time and improve efficiency





### Company-wide margin improvement initiatives Deep-dive (2/3): Streamlined supply chain and manufacturing



### Target

**14**pt<sup>1</sup>

Gross profit margin

vs. FY2023



- Reduce parts cost with standard models/systems
- Reduce construction time with simple structure and easy installation methodologies

#### Optimization of Make or Buy

 Optimize Inhouse/Outsource and Local/Global and enhance cost competitiveness



Lead COGS reduction Contribute to reduction of material / labor costs

Streamlining the supply chain as a foundation for COGS reduction measure

### Optimization of production footprint

 Leverage sites with capacity and cost competitiveness (e.g., India, China)





# Company-wide margin improvement initiatives: Examples of **FUJITEC** streamlined supply chain and manufacturing

# Reduce product cost through introduction of standard models

Introducing & deploying standard, simple-design models for optimal quality/cost balance regionally







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# Improve installation method by automation/robotization

Globally roll-out original robots/ automation equipment jointly developed with robot companies to improve efficiency





### Company-wide margin improvement initiatives Deep-dive (3/3): employee empowerment with lower cost



Improve SG&A ratio through BPR, IT infra/productivity improvement and other SG&A cost levers

#### Target Key Initiatives Admin/Sales OPs standardization & BPR Efficiency improvement of routine/non-routine operations by implementation of Fujitec Gen GPI Efficiency improvement of admin/sales operations by RPA Improve operation efficiency by BPR IT infra. Renewal and Productivity improv./Cost reduction Significant productivity improvement and cost reduction in Ops costs by IT infra. Renewal Efficiency improvement by DX promotion for sales operation Operating profit margin vs. FY2023 Disciplines on spends for other SG&A Further productivity improvement Review and reduce other spends – labor, rent, travel etc.

### Company-wide margin improvement initiatives: Examples of potential SG&A reduction levers



Starting to review SG&A spends and reviewing several cost reduction potential levers

#### Major cost reduction levers

Labor		<ul> <li>Further review of personnel cost (in addition to OPs standard. &amp; BPR and IT infra. update)</li> <li>Benchmark other companies to set the target scale, optimize Span-of-Control</li> <li>Natural decrease due to retirement, Hiring-freeze, etc.</li> </ul>
Rent		<ul> <li>Review of office rent</li> <li>Consolidation/Integration of offices, maximize space utilization, etc.</li> </ul>
Travel	R	<ul> <li>Stricter rules for business trips and transportation expenses</li> <li>Air ticket booking deadline, cap on accommodation charge, frequency of business trips optimization, etc</li> </ul>
Advertisement		<ul> <li>Review of advertisement</li> <li>Event frequency optimization, prioritization of advertisements, etc.</li> </ul>
Others		<ul> <li>Scrutiny and review of contracts</li> <li>Competitive quotes, Internal/External benchmark on unit price, etc.</li> </ul>
# **Business Strategy**

Strong business foundation

### Strong BoD with diverse backgrounds

## **FUJITEC**

#### **Directors**





Joined Fujitec

in 2019

Masayoshi Harada CEO from 2023 Joined Fujitec in 1984

Takeshige Nakajima GM of Engineering & Production

#### **Outside Directors**



Kaoru Umino

Chairman of the Board Partner, DLA Piper Tokyo



Clark Graninger

- MD of WealthPark Capital K.K
- Executive officer at Shinsei Bank and Aozora Bank<sup>1</sup>



#### **Anthony Black**

- Service President, Husky Injection Molding Systems
- Global VP, Service & Field Operations, Otis Elevator Company<sup>1</sup>



Kosuke Sato CFO Joined Fujitec in 2021

1. Past experience Copyright 2024 Fujitec All Rights reserved



**Torsten Gessner** 

- Chairman & CEO, ThyssenKrupp NA<sup>1</sup>
- Area Director, Otis UK & Central Europe<sup>1</sup>



Ako Shimada VP, General Counsel and Corporate Secretary, Ushio America



**Shakil Ohara** 

(New Candidates for Directors)



#### **Implementation structure**

Establish clear roles and responsibility at execution and PMO structure, monitor corporate performance and key initiatives using KPIs





Alignment of management compensation with important KPIs to ensure management commitment



- Compensation based on achievement of Mid-term management plan, stock prices and other important companywide initiatives (TBD; e.g, ESG targets)
- Draft a compensation system through consultation with the Nomination and Compensation Advisory Committee to ensure transparency



	Base Salary	
Å	Bonus	
	RSU	



## **ESG (Environment)**

#### We will actively address global environmental issues and contribute to the society



Materialities: Initiatives to reduce environmental impact



Key Themes	Initiatives	KPI&Targets					
Contributing to lower-carbon society in response to climate change	<ul> <li>Reduce energy consumption, greenhouse gas emissions, and waste</li> <li>Strengthen sense of ownership through education on global warming prevention &amp; decarbonization initiatives</li> <li>Promote resource conservation, reduction of waste materials, and recycling by improving products and construction methods</li> <li>Development and introduction of anti-flood-damage technologies</li> </ul>	Reduce greenhouse gas by 46% from 2019 scope 1 and 2 to 2030					
Energy Savings	<ul> <li>Expand environmentally-friendly products and services such as lighter-weight products and energy-saving features (e.g.,standby power reduction)</li> </ul>						
<ul> <li>Product</li> <li>Improve environmental efficiency by improving operational efficiency together with partner companies</li> <li>Promotion of environmentally-friendly logistics, etc.</li> </ul>							
We will cont to contribute greenhouse emission reduction wit	e to gas $(t)$ $CO_2 \text{ emission(left)} - CO_2 \text{ emission/sales (right)}$ 40,000 $26,550$ $23,690$ $24,290$ $146$ $140$ $140$	JPY) 00 4 2 0					
above initiat		-					

# Various initiatives to achieve a "Safety & Reliability" and comfortable society

## FUJITEC

**Product verification** 

Research towers in major hubs for testing & evaluating various equipment



The pursuit of quality of product & parts Pursuit of quality and cost through parts analysis, failure analysis, etc.



Advanced tech R&D

Development, test & evaluation of advanced tech such as (touchless button) "AirTap"





Pursuit of "Safety & Reliability" & comfort



Implementation of various initiatives globally

#### **Remote monitoring**

Skill development of on-site staff Upskilling & cultivation of on-site staff in various regions



24/7 monitoring to track the real-time status & collect info





#### **Human Resource Development**

To uphold the pursuit of "Safety and Reliability" and "Focus on Quality", talent is unequivocally our most valuable asset



Foster a culture of challenge within the organization and provide a supportive work environment with evaluationbased reward to facilitate employee growth



Every employee embodying hospitality, maintains holistic well-being and earns high trust from stakeholders and customers



Strive to achieve balance of trusted 'people' and 'skills' for customers through diverse training programs aimed at enhancing the expertise of employee

# **Capital Allocation**

#### **Capital allocation**

Enhance capital efficiency through debt utilization, cash compression, and opt. working capital, while balancing accelerated growth investments with high shareholder returns



#### Optimize working capital

 Improve the working capital turnover in each region to industry standards to curb capital outflow

#### Leverage Liabilities

 While maintaining financial health, actively reduce cash on hand and increase debt utilization

#### Drive Strategic investment

- Invest in high-growth regions
- Conduct M&A in areas of focus

#### Higher shareholder return

- High-level shareholder returns with a target payout ratio of 80%
- Dynamically conduct share buybacks while ensuring strategic invest. for growth

1. includes investment cash flows such as dividend receipts, fixed deposit receipts, and receipts from policy-held stocks Copyright 2024 Fujitec All Rights reserved

# Appendix

# Acceleration of renewal & capacity expansion & strategic investment in M&A globally



Content of renewal & capacity expansion and strategic investment (overview)



## Renewal & capacity expansion investment

- Investment in capacity expansion for new Elevator and Escalator plants
- Investment in production capacity for manpower-saving & automation at global plants
- Completion of quality lab
- Renewal & expansion of existing facilities & equipment
  - Expansion of MOD training facility
  - Update of service center



#### Strategic investment for M&A

- M&A investments in North America & Japan to strengthen capabilities and improve profitability in the services business
- M&A investment to achieve a quick win in the growth segment in China & strengthen portfolio in maint. Business
- M&A investment in South Asia to achieve a rapid growth

#### **Upside opportunity and Business risk / Countermeasure**



Upside effects by additional measures while minimizing business risks

		Opportunity	Business Risk and Countermeasure				
Business viability	Margin of NI/ MOD Margin of maintenance	<ul> <li>Further acquisition of NI/MOD units through additional M&amp;A in South Asia and Japan</li> <li>Further reduction of component costs in China</li> <li>Margin improvement through MOD PKG and SC optimization in mature markets such as Singapore and Hong Kong</li> </ul>		Global economic downturns leading to NI/MOD market growth slowdown	>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>	•	Review and reallocation of resources according to market conditions, regional strategies / measures
				Loss of price competitiveness due to price increases, customer attrition	≫	•	Further enhancement of high-quality service delivery to improve customer satisfaction and loyalty
		<ul> <li>Profitability improvement of MOD through launching specialized projects in North America and Japan, where market growth potential is significant</li> <li>In East Asia/China, further improvement of population rates through providing high</li> </ul>		Damage to stable product supply and deviation from customer needs due to difficulties in introducing new models and optimizing the supply chain through	>>>>	•	Supply chain optimization, regular monitoring of progress and effects of new model introductions, also thorough prevention by identifying risk factors in advance
		<ul> <li>conversion rates through providing high value-added and high-quality services</li> <li>In mature markets such as Singapore and Hong Kong, development of new models/ services, utilizing unique new technologies and multifaceted measures on digital/ analog to achieve margin improvement</li> <li>Further increase in maintenance stock in Japan through additional M&amp;A</li> </ul>	•	consolidation of production bases Excessive resource allocation and increased costs for multifaceted measures aimed at improving conversion rates and margins	>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>	-	Under a strict PMO structure, firmly monitoring both business growth and profit margin improvement
	SG&A	Further efficiency improvements in admin /sales operations and intensified efforts to control expenses across all regions, leading to further reduction of SG&A		Loss of talent and missed growth opportunities due to excessive restriction of various expenses and management costs	>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>	Ì	<ul> <li>Formulation of action plans that balance SG&amp;A reduction and robust foundation building, monitoring of above measures as well</li> </ul>
Business Foundation		_	0	Strengthening business foundations and SG&A cost control counteract each other, failing to achieve expected effects	≫		

## (Ref.) market (TAM<sup>1</sup>) outlook in each major regions

## FUJITEC



1. Total Addressable Market