

Corporate Social Responsibility (CSR)

Fujitec's global mission statement states, "Respecting people, technologies and products, we collaborate with people from nations around the world to develop beautiful and functional cities that meet the needs of a new age." Recognizing that the implementation of this mission statement represents the genuine essence of our CSR, we work in unison to undertake CSR activities. Fujitec also collaborates with its stakeholders to carry out diverse CSR activities as part of efforts to coexist harmoniously with society and nature while achieving sustainability and added-value initiatives.

Initiatives for Safety

● Maintenance Operations

Elevators require proper management, maintenance and regular inspection to continue operating safely and comfortably at all times. Fujitec offers an integrated system of in-house development, manufacturing and maintenance, thereby contributing to the development of safe social infrastructure. As a benchmark, we perform not only maintenance inspections of elevators by specialists once every one to three months, but also remote monitoring and automatic inspection for 24/7 to provide stable, high-quality services.

● Safety Enhancement Modernization Packages

Fujitec provides safety enhancement modernization packages as countermeasures for existing elevators. In addition to providing functions that prevent elevators from moving with their doors open and prevent people from being trapped inside during an earthquake or power outage, these packages include seismic reinforcement to prevent rope displacement or entanglement as well as derailment. Bringing these enhancements into a single package, the product enables elevator owners to comply with the latest legal and safety standards at minimal cost and effort.

● Raising the Level of Safety Awareness


To raise the level of safety awareness on a global basis, the Fujitec Group conducts safety training in respective regions. We gather field engineers from bases around the world at our Human Resources Development Center in Japan to hold safety-related training on a periodic basis. Participants then bring back knowledge and effectively conduct training sessions for field engineers at their respective subsidiaries. In addition, we have established training centers at overseas bases to help field engineers improve their skills.



Elevator maintenance operations


Earthquake Response Package

The most crucial elements in the earthquake response of elevators are to prevent people from being trapped inside and to restore service as soon as possible. Specifically, elevators should be able to detect an earthquake early and stop at the closest floor to let people out while restoring service quickly after an earthquake. Fujitec's Earthquake Response Package is its latest product that combines the P-wave sensor-equipped earthquake control operation with a restart function and the temporary restoration of elevator operation through automatic self-diagnosis.




Occurrence of a widespread earthquake!

Usually, elevators cannot be put back in service until field engineers arrive. In some cases, it may take hours if not days.



Auto diagnosis

Elevators check whether there are abnormalities in devices by performing self-diagnosis on automatic operation, opening/closing of doors and other functions.



Temporary restoration

If there are no abnormalities in devices after automatic self-diagnosis, the temporary restoration of elevator operation becomes available until field engineers arrive.

Developing Human Resources and Handing Down Technologies

● Fifth National Installation/Renovation Technique Competition

Fujitec holds the National Installation/Renovation Technique Competition, aimed at raising elevator and escalator installation skills, and the National Maintenance Technique Competition for increasing the level of maintenance skills. Each competition is held every two years.

At the Fifth National Installation/Renovation Technique Competition held at the Human Resources Development Center in Osaka in July 2017, 13 elite teams consisting of 26 engineers from all over Japan participated. Over two days, participants competed in a variety of events, including “quadrathlon (welding, inspection, installation and construction),” paper tests, creation of electric circuits and customer dialogue simulations.



● First Global Field Engineering Skill Competition Held Overseas

In October 2017, the Fujitec Global Field Engineering Skill Competition was held at the training center of Fujitec Taiwan Co., Ltd., and for the first time was held overseas. The goals of the event were to improve field engineering skills, share technical information on a global level and develop human resources who will play a



significant part in our future maintenance business. A total of eight pairs from Taiwan, Hong Kong and Japan showcased their skills in six categories (paper tests, creation of electric circuits, breakdown response/survey, inspection, repair/revamping and disassembly/assembly).



Holding Global Business Leader Training

Since 2012, Fujitec has been conducting a 10-month Global Business Leader Training for young employees selected widely from sales, field and internal operations. The training includes negotiations and presentations conducted in English, how to give instructions in the field, along with mastering finance and accounting expertise. The training is yielding positive results, with numerous trainees landing prominent roles with the Fujitec Group's overseas subsidiaries. With an expanding international business, we will continue to commit ourselves to developing global human resources.



Presentation training

Social Contribution Activities

● Providing Assistance to Fire Prevention Drill in Hikone City

In February 2018, Hikone City's 2018 Spring Fire Prevention Drill was held at the Head Office, Big Wing, in Shiga Prefecture, with more than 150 people in attendance. People from the Hikone City Fire Headquarters, Hikone City Fire Department, Hikone City Fire Brigade and other organizations, along with 26 command vehicles and fire engines and 16 fire bikes took part in the activities. Assuming that a fire started in the Big Wing's Plant No. 2 and was spreading, we conducted water-discharge exercises. As an active participant in the community, we continue to cooperate in disaster prevention activities.



Water discharge exercise



Fire prevention drill for the entire community

● Holding Safety Classes for Elementary School Children around the World



Safety class at the Head Office Big Wing



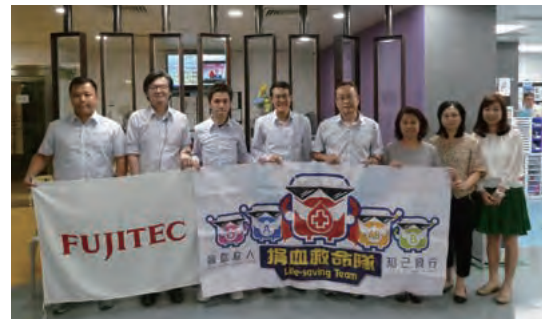
Safety class in China

Since 2013, Fujitec has been holding safety classes for elementary school children that teach proper safety techniques when riding elevators and escalators. We strive to incorporate ingenuity to make it interesting for the children by showing a safety education DVD in which Fujitec's mascot Tecky appears, distributing safety notebooks, inviting participants to a research tower tour and giving quizzes using an actual elevator.

In 2017, we held safety classes in Japan, China and Hong Kong. During the safety class in Japan, children were invited to ride a high-speed elevator up to the lobby of Fujitec's elevator research tower (170 meters high). They were very excited to see the landscape of the city, which they would normally not be able to view.

● CSR Activities at Overseas Bases

Fujitec Group companies around the world also engage proactively in CSR activities. As an example, Fujitec (HK) Co., Ltd. held a blood donation day in cooperation with the Hong Kong Red Cross in November 2017. We carry out similar activities in Japan on a regular basis. We will continue to implement various activities to contribute to local communities.



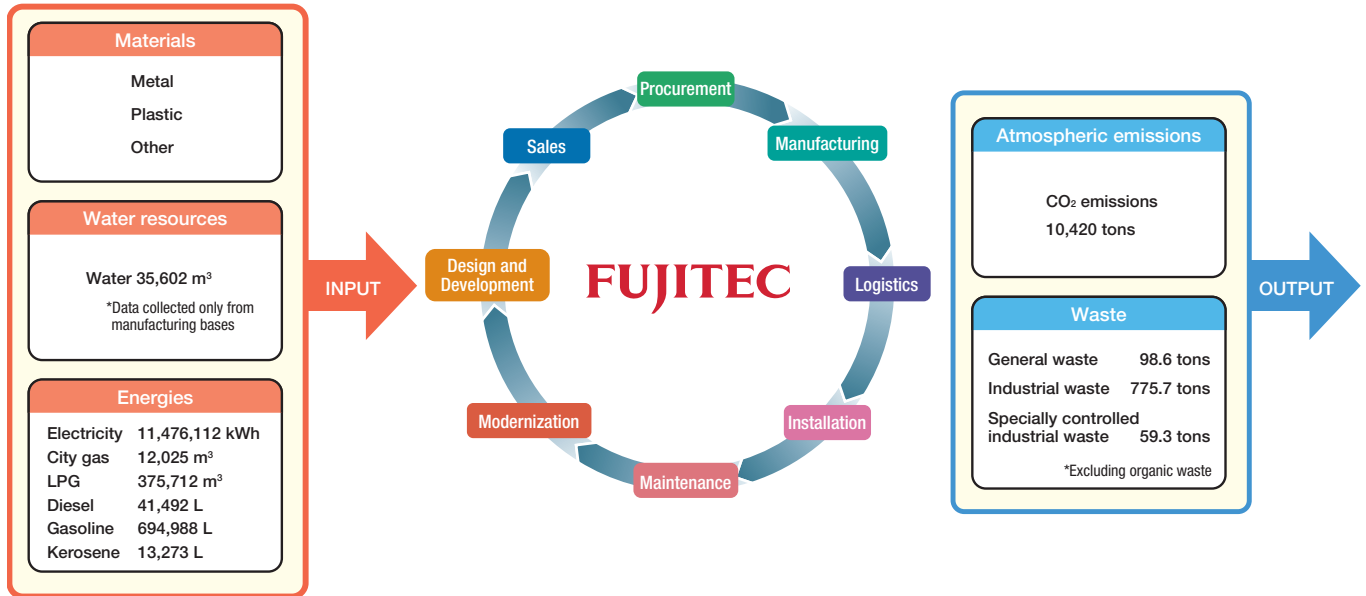
Participants in Hong Kong

Environmental Activities

Fujitec implements environmental initiatives as one of its top management priorities for the sustainable development of society. Aiming for coexistence between social and economic development and the earth's environment, we strive to accurately assess the environmental impact of development, design, manufacturing, field services and actual products. We then formulate environmental goals and targets, making unified group-wide efforts to attain these objectives.

● Overall Environmental Load (Fiscal Year Ended March 31, 2018)

Scope for data collection: Head office, factories, branch offices, branch operation bases, sales offices and services centers in Japan



● Participating in Volunteer Activity to Cut Reeds

In February 2018, Fujitec participated in a volunteer activity to cut down reeds sponsored by the Iba Satoumi Creation Council and Higashiomi City. Reeds on the shore of Lake Biwa play an important role in purifying water and preserving the lake's ecosystem. Cutting down overgrown reeds in winter facilitates young reeds to grow healthily. The harvested reeds are used to produce reed paper, which is sold for use as notebooks and copy paper. The profits are in turn used to grow reeds.

● Activities for Removing Invasive Fish Species

Shiga Prefecture is focusing on measures to remove invasive fish species (black bass, bluegill, etc.) from Lake Biwa that are having an adverse impact on the lake's ecosystem. Fujitec agrees with the intent of this project and participates in these activities every year.

In October 2017, Fujitec held the Seventh Annual Fujitec Invasive Fish Removal Event, in which Fujitec's angler circle provided instructions so that first-time anglers could understand and appreciate the initiative as well. The landed invasive fish are picked up by a non-profit organization and then processed into compost, which is distributed to neighboring farmers.



Volunteer activity to cut down reeds