# **Corporate Social Responsibility (CSR)**

Fujitec's global mission statement states, "Respecting people, technologies and products, we collaborate with people from nations around the world to develop beautiful and functional cities that meet the needs of a new age." Recognizing that the implementation of this mission statement represents the genuine essence of our CSR, we work in unison to undertake CSR activities. Fujitec also collaborates with its stakeholders to carry out diverse CSR activities as part of efforts to coexist harmoniously with society and nature while achieving sustainability and added-value initiatives.

# **Initiatives for Safety**

### Maintenance Operations

Elevators require proper management, maintenance and regular inspection to continue operating safely and comfortably at all times. Fujitec offers an integrated system of in-house development, manufacturing and maintenance, thereby contributing to the development of safe social infrastructure. As a benchmark, we perform maintenance inspections of elevators by specialists once every one to three months to provide stable, high-quality services.

### Safety Enhancement Modernization Packages

Fujitec provides safety enhancement modernization packages as countermeasures for existing elevators. In addition to providing functions that prevent elevators from moving with their doors open and prevent people from being trapped inside during an earthquake or power outage, these packages include seismic reinforcement to prevent rope displacement or entanglement as well as derailment. Bringing these enhancements into a single package, the product enables elevator owners to comply with legal safety standards at minimal cost and effort.

### Raising the Level of Safety Awareness

To raise the level of safety awareness on a global basis, the Fujitec Group conducts safety training in respective regions. We gather field engineers from bases around the world to the Human Resources Development Center, a core facility for training located in Japan, and hold safety-related training on a periodic basis. Participants then bring back knowledge to their own countries and effectively conduct training sessions for field engineers at their respective subsidiaries.

#### Adoption of Safety Enhancement **Customer's Voice**

### Masaru Furuyama

Administrative Office Minami Tohoku Hospital Shodokai (Social Medical Care Corporation)



Our hospital's motto is "Everything we do is for our patients." We decided to renovate our elevators because we wanted to raise safety for all our patients. Fujitec's Safety Enhancement Modernization Package, which enables existing elevators to comply with the current legal safety standards, added various functions, including the prevention of elevators from moving with their doors open. Hospitals are a public space, and as such, bear a huge responsibility for the safety of all people. We believe we can now offer a higher level of safety and reliability to all users.

# Two Technique Competitions to Develop Human Resources and Hand Down Technologies

Fujitec holds the National Installation/Renovation Technique Competition aimed at raising elevator and escalator installation skills, and the National Maintenance Technique Competition for increasing the level of maintenance skills. Each competition is held every two years.

In the Eighth National Maintenance Technique Competition held in 2016, engineers who won the preliminaries from all over Japan competed to showcase their broad range of skills. These included maintenance techniques of elevators and escalators as well as mock interviews.



# Participation of First-Ever Female

In the 2016 competition, female engineers participated for the first time and Engineers demonstrated their meticulous skills.



## **Social Contribution Activities**

### Providing Support for Cultural and Artistic Activities

Fujitec also actively supports musical events and other cultural and artistic activities. In 2016, we sponsored the piano concerts,

"Nobuyuki Tsujii × Takashi Kako × Les Freres THE PIANIST," which toured 10 cities across Japan for 12 performances. Twentyfive student pianists from Tokiwagi Gakuen High School's Music Course were invited to the concert held in Sendai (Miyagi Prefecture) on July 18. After the concert, they paid a visit to Mr. Tsuiii in his backstage room and presented him with a bouquet of flowers.



### CSR Activities at Overseas Bases

Fujitec Group companies around the world also engage proactively in CSR activities. As an example, Fujitec (HK) Co., Ltd. holds safety classes for elementary school children the same as in Japan.

To promote work-life balance, the company holds such recreational events as bowling competitions and soccer games.



### Support for Nurturing Regional Companies

Fujitec provides support to the Saturday School for Entrepreneurship held by Shiga Bank to contribute to the vitalization of the regional economy. The Saturday School for Entrepreneurship is an initiative to support the creation of new businesses and hosts various events such as business seminars.

### **Environmental Activities**

Fujitec positions the implementation of environmental initiatives as one of its top management priorities for the sustainable development of society. Aiming for coexistence between social and economic development and the earth's environment, we strive to accurately assess the environmental impact of development, design and manufacturing of elevators and escalators in addition to field services and actual products. We then formulate environmental goals and targets, making unified group-wide efforts to attain these objectives.

### • Overall Environmental Load (Fiscal Year Ended March 31, 2017)

Scope for data collection: Head office, factories, branch offices, branch operation bases, sales offices and services centers in Japan

